

Claudia J. Dold

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EDUCATION

Degrees

Master of Arts in Library & Information Science, University of South Florida, Tampa, May 2007
Master in Taxation, Georgia State University, May 2001
Master in Business, Adelphi University, December 1979
Bachelor of Arts in French, Colby College, June 1974. Dean's List.

Certificates/Licenses

Academy of Health Information Professionals (AHIP), Senior Member, since 2013
Certified Public Accountant (CPA) in the State of Florida, since 2003

LIBRARY EMPLOYMENT HISTORY

University of South Florida Libraries, USF-Tampa

Assistant University Librarian since 2007

Responsibilities: Provide research to faculty and instruction to undergraduate and graduate students in order to promote scholarship and the creation and use of knowledge in the behavioral and mental health fields. Duties include teaching students and faculty to use the library resources, conducting literature reviews for faculty, assisting with grants, and recognizing any other actions associated with academic scholarship and librarianship at the University.

IMLS ALSTAR Fellow 2006-2007

Responsibilities: Employed 20-hours per week in a variety of departments, including Reference, Special Collections, Collection Development, and Administration

Internet Public Library (IPL) *Volunteer* (2006-2007). Provided reference assistance online to the international community

PUBLICATIONS

Journal Articles (peer reviewed)

Reid, M. W., & Dold, C. J. (2018). Burns, Senge, and the study of leadership. *Open Journal of Leadership*, 7, (1), 86-116. 10.4236/ojl.2018.71006

Reid, M. W., & Dold, C. J. (2016). Leadership training and the problems of competency development. *Journal of Public Health Management & Practice*, 23(1), 73-80.
doi:10.1097/PHH.0000000000000456

- Dold, C. J. (2016). Rethinking mobile learning in light of current theories and studies. *The Journal of Academic Librarianship*, 42(6), 679-686. doi:10.1016/j.acalib.2016.08.004
- Dold, C. J. (2014). Critical information literacy: A model for transdisciplinary research in behavioral sciences. *The Journal of Academic Librarianship* 40(2), 179-184. doi:10.1016/j.acalib.2014.03.002
- Dold, C. J., & Chapman R. A. (2012). Hearing a voice: Results of a participatory action research study. *Journal of Child and Family Studies*, 21(3), 512-519. doi:10.1007/s10826-011-9505-9

Journal Articles (not peer reviewed)

- Dold, C.J. (2013). The role of librarians in academic success. *Journal of Systemics, Cybernetics and Informatics*, 11(2), 1-5.
- Dold, C. J., & DuDell, G. (2012). Making it real: Faculty collaboration to create video content. *Journal of Systemics, Cybernetics and Informatics*, 10(2), 87-91.

Book Chapter

- Dold, C. J. (2012) Double your staff with teaching videos. In C. Smallwood & M. Clapp (Eds.), *How to thrive as a solo librarian* (pp.153-162). Lanham, MD: Scarecrow Press.

Book Reviews

- Dold, C. J. (2016). *Becoming an embedded librarian: Making connections in the classroom*, authored by M. Reale. (2016). Chicago, IL: American Library Association. 122 pages. *Medical Reference Services Quarterly*, 36(1), 107-108.
- Dold, C. J. (2016). *Managing with data: Using ACRLmetrics and PLAmetrics*, edited by P. Hernon, R. E. Dugan, & J. R. Matthews. (2015). Chicago: American Library Association. *Medical Reference Services Quarterly*, 35 (1), 129-130.
- Dold, C. J. (2014). *Using LibGuides to enhance library services, a LITA Guide*, edited by A. W. Dobbs, R. L. Sittler, & D. Cook. (2013). Chicago: American Library Association. *Medical Reference Services Quarterly*, 33(4), 483-484.
- Dold, C. J. (2014). *Evaluating the impact of your library*, by S. Markless & D. Streatfield, 2nd ed. (2013). London: Facet Publishing. *Medical Reference Services Quarterly*, 33(3), 352-353.
- Dold, C. J. (2013). *Implementing virtual reference services, a LITA guide*, edited by Beth Thomsett-Scott (2013). Chicago: American Library Association. *Medical Reference Services Quarterly*, 32 (4), 478-479.
- Dold, C. J. (2012). *Dementia*, edited by Patrick McNamara. (2012). Vol. 1-3. Santa Barbara, CA: Praeger. *Medical Reference Services Quarterly*, 31 (4), 451-452.

Conference Proceedings

- Hanson, A. & Dold, C. J. (2011). Disaster mental health: Building a research level collection. In K. Strauch, B. Bernhardt, & L. Hinds (Eds.), *Charleston Conference Proceedings, 2010* (pp. 81-89). Charleston, SC: Against the Grain Press.
- Dold, C. J. & Hanson, A. (2011). Success strategies for thesis students: Creating a video toolbox. In K. Strauch, B. Bernhardt, & L. Hinds (Eds.), *Charleston Conference Proceedings, 2009* (pp. 573-579). Charleston, SC: Against the Grain Press.

CONFERENCE PRESENTATIONS

International

- Dold, C. J., & Jayousi, R. (July, 2018). *When so much information is available for free on the internet, does the world still need libraries?* Paper presented at the 4th annual meeting of the Conference on Electronic Publishing, Amman, Jordan.
- Dold, C. J., Hazboun, M., & Juha, J. (2018, March). *A quantitative study of user experiences in Bethlehem University Library*. Paper presented at the annual meeting of the Research & Innovation Day, Bethlehem, Occupied Palestinian Territories.
- Dold, C. J. (2018, March). *Why study abroad?* Poster presented at the 12th annual meeting of the International Technology, Education and Development Conference (INTED), Valencia, Spain.
- Dold, C. J. (2017, May). *Finding authoritative sources – for free!* Paper presented at the 39th annual meeting of the Substance Abuse Librarians and Information Specialists (SALIS) & Association of Mental Health Librarians (AMHL), Worcester, Massachusetts.
- Dold, C. J. (2014, June). *Promoting cultural heritage through video*. Paper presented at the 44th annual meeting of the Association of Caribbean University, Research, and Institutional Libraries (ACURIL), Nassau, Bahamas.
- Dold, C. J. (2014, June). *Using video in contemporary libraries*. Paper presented at the 44th annual meeting of the Association of Caribbean University, Research, and Institutional Libraries (ACURIL), Nassau, Bahamas.
- Dold, C. J. (2014, January). *How to create a video to promote your library*. Paper presented at the meeting of the Bibliotheca Nacional Aruba (BNA) Bibliotheekdag (Library Day), Oranjestad, Aruba.
- Dold, C. J. (2012, November). *The role of librarians in academic success*. Paper presented at the meeting of the International Conference on Information and Communication Technologies and Applications (ICTA), Orlando, FL.
- Dold, C. J. & DuDell, G. (2011, December). *Making it real: Faculty collaboration to create video content*. Paper presented at the meeting of the International Conference on Information and Communication Technologies and Applications (ICTA), Orlando, FL.
- Dold, C. J. (2011, October). *Video instruction made to order: Collaboration between librarians and faculty to improve student theses*. Paper presented at the annual meeting of Streaming Media Europe Conference, London, England.
- Hanson, A. & Dold, C. J. (2011, June). *Creating a matrix for disaster mental health: Building a research level collection*. Poster presented at the meeting of the Association of Caribbean University, Research, and Institutional Libraries (ACURIL), Tampa, FL.
- Hanson, A. & Dold, C. J. (2010, January). *Rethinking collection development in disaster mental health: an 'all hazards' model*. Paper presented at the meeting of the Atmospheric Science Librarians International, Atlanta, GA.
- Hanson, A. & Dold, C. J. (2009, June). *Green and proactive: Instruction and videos at the FMHI Research Library*. Paper presented at the meeting of the Association of Caribbean, University, Research, and Institutional Libraries (ACURIL), Point-à-Pitre, Guadeloupe.

National

- Dold, C.J. & Hanson, A. (2017, March). *Moving beyond lesson assessment to programmatic evaluation: A look at best practices*. Paper presented at the meeting of Association of College and Research Libraries Conference, Baltimore, MD.

- Dold, C. J. (2016, June). *Creating effective instructional videos: From collaboration and design to assessment*. Paper presented at the meeting of the American Library Association Conference, Orlando, FL.
- Dold, C. J. (2014, February). *Now that you have created a great video, how do you know if anyone is learning from it?* Paper presented at the meeting of the Information Fluency Conference, Orlando, FL.
- Dold, C. J. (2013, March). *First steps in planning a college department curriculum to incorporate information fluency*. Paper presented at the meeting of the Information Fluency Conference, Orlando, FL.
- Hanson, A. & Dold, C. J. (2010, November). *Disaster mental health: Building a research level collection*. Paper presented at the meeting of the Charleston Conference, Charleston, SC.
- Dold, C. J. & Hanson, A. (2009, November). *Success strategies for thesis students: Creating a video toolbox*. Paper presented at the meeting of the Charleston Conference, Charleston, SC.
- Chapman, R. A. & Dold, C.J. (2009, June). *Finding a voice: Results of a participatory action research survey*. Paper presented at the meeting of the Research and Training Center on Family Support and Children's Mental Health Conference, Portland, Oregon.
- Dold, C. J. (2009, March). *Becoming an academic librarian*. In V. Gregory (Chair) "ALSTARS: Academic librarians for tomorrow's academic researchers: An IMLS-sponsored project to help define a curriculum for academic librarians". Panel conducted at the meeting of the Association of College and Research Libraries, Seattle, WA.
- Dold, C. J. (2009, January). *Community central: Ways to make the library vital and accessible to the community*. Virtual poster presented at the annual mid-winter meeting of the American Library Association, Denver, CO.
- Dold, C. J. & Chapman, R. A. (2008, November). *Youth driven research: Finding a voice*. Poster presented at the meeting of the National Federation of Families for Children's Mental Health, Atlanta, GA.
- Dold, C. J. & Hanson, Ardis (2008, October). *How to keep up in your field when you are no longer a student*. In C. Clark & N. Dollard (Chairs) "Building Community Research Partnerships." Panel conducted at the meeting of the Many Faces of Trauma Conference to Address Statewide Impact of Trauma, Tampa, FL.
- Dold, C. J., & Ascher, J. P. (2007, April). *Unlocking the stories of serendipitous cultural object collections with digital libraries*. Paper presented at the meeting of the Art Libraries Society of North America: Atlanta, GA.

Local

- Dold, C. J. (2008, November). *What's new for you in the FMHI Research Library?* Poster presented at the meeting of the USF Research One Conference, Tampa, FL.
- Dold, C. J. (2008, April). *Personal transformation from student to working professional*. Poster presented at the meeting of the Florida Library Association, St. Petersburg, FL.
- Dold, C. J. (2007, December). *Karam Lebanon Antiquities Collection*. Presentation at the annual meeting of the USF Libraries, Tampa, FL.

WORKSHOP PRESENTATION

- Dold, C.J. (2014, January). *Using video to promote the BNA library*. I conducted a two-day, hands-on workshop at the Biblioteca Nacional Aruba (BNA) in Oranjestaad, Aruba during which I taught library staff to create marketing videos for their library.

GRANTS

Internal

The Field Placement Experience: An Overview for On-Site Supervisors (2010), \$1580. PIs: Gary DuDell and Claudia J. Dold. Funder: USF C21TE Innovative Teaching Opportunities grants. The grant funds hardware and software to create a video that informs on-site supervisors of their role during practicums in the counseling students' education, as part of their program in the Rehabilitation and Mental Health department of the College of Behavioral and Community Sciences.

Improving Information-seeking Behaviors and Knowledge Base for Thesis Students in the Applied Behavior Analysis Graduate Program and Students in the Rehabilitation and Mental Health Counseling Graduate Program (2009), \$7,946. PIs: Claudia J. Dold and Ardis Hanson. Funder: USF C21TE Innovative Teaching Opportunities grants. The grant funds equipment, software, and personnel to build a collection of videos designed to teach graduate students the skills necessary to research and write their theses. Link: <http://www.lib.usf.edu/fmhi/instructional-videos/>

Conversations with Mind-Body Practitioners (2009), \$1921. PI: Claudia J. Dold. Funder: USF C21TE Innovative Teaching Opportunities grants. The grant funds personnel and equipment to tape a second series of eight videos that will enhance the curriculum in the Rehabilitation and Mental Health department of the College of Behavioral and Community Sciences. Link: <http://rmhc.cbcs.usf.edu/healthWellnessVideos/>

Creating Teaching Videos for New Students about Library Services (2008), \$208. Recipient: Claudia J. Dold. Funder: USF C21TE Innovative Teaching Opportunities grants. The grant covers the cost of one copy of Camtasia software, to build an instructional video collection of six units addressing basic skills needed by all new library users.

Unlocking Stories of Objects with a Digital Library (2007), \$250. Recipients: Claudia J. Dold and James Ascher. Funder: USF College of Arts & Sciences Graduate School. The grant funds fees associated with attending a national conference.

AWARDS & HONORS

Outstanding Faculty Award, USF. March 2018.

Fullbright Scholar, at Al-Quds University in the West Bank, Palestine. September 2017-July 2018.

Wolters Kluwer Health Video Contest 2013. International video contest. Entry entitled, *Why research matters*, was awarded \$2500 for second place. October, 2013

Link: <https://www.youtube.com/watch?v=JftrNsR39Q&feature=youtu.be>

Beta Phi Mu, the International Honor Society for Academic Librarians. Inducted May, 2010

PROFESSIONAL MEMBERSHIPS & COMMITTEES

International Organizations:

The Association of Caribbean University, Research, and Institutional Libraries (ACURIL)
Member since 2010

Co-chair -- Local Organizing Committee for the annual conference held in June, 2011 in Tampa, FL

Presenter in 2014 annual conference

National Organizations:

B2B Semago, Tampa
Bella Hermida CPAs, Plant City
Brimmer Burek & Keelan, LLP, Tampa
Lamar & Morris, CPAs, Tampa

SunTrust Banks, Atlanta, GA

1994-1998

Investment Accounting, Investment division. Accounted for eight banks' investments

Passed the CPA exam; Certified in the State of Georgia

Alternate on the Arthur Anderson Tax Challenge team for graduate students

Master in Taxation from Georgia State University

Internal Control, Controller's staff. Followed up on Auditor's recommendations for improved accounting procedures in the Controller's area

Lufthansa German Airlines, Atlanta, GA

1989-1993

Budget Coordinator. Responsible for the \$2.3 million cost budget for the southeast region (Charlotte, Atlanta, and Houston), comprising 23 cost centers. Programmed in proprietary software.

SunTrust Banks, Atlanta, GA

1980-1987

Systems Analyst, Systems and Programming Department. JCL and COBOL programmer

Internal Analyst, Controller's staff. Reconfigured the Lockbox department workflow and report structure, taking the operation from one shift to three per day.

Fischer, Francis, Trees & Watts, Inc., New York

1974-1978

Assistant to the President. Bond investment firm for large (>\$40 million) corporate portfolios.

Conducted several marketing campaigns, produced the quarterly report for three years, and was the account manager (no trading responsibilities) on several accounts as the firm developed its clientele. Programmed in Basic.

Master in Business Administration from Adelphi University. Programmed in Fortran.